

DATA & INTERNET
INTEGRATED ACCESS
EQUIPMENT
MOBILE

VALUE-ADDED SERVICES

ONLINE FAXING

Paperless, Electronic, Traceable Faxing

Buried under contracts and other papers? Struggling to ensure that all paperwork is complete, in the correct order, with all needed signatures? Online Faxing from EarthLink Business™ is designed to help businesses streamline processes and keep track of documents electronically.

With Online Faxing, your faxes appear as attachments in your email instead. Plus, it's a greener solution for workplaces committed to reducing paper use. With EarthLink Business' Online Faxing, it's easy to send and receive faxes with confidence without waiting at the fax machine or worrying about unauthorized viewing.

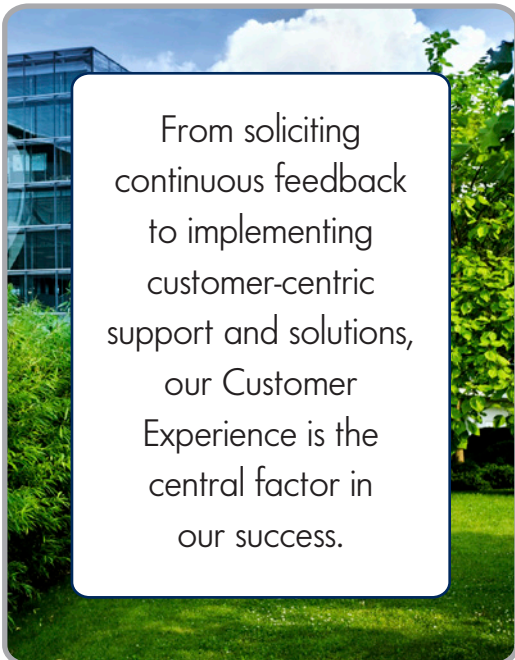


ONLINE FAXING PACKAGES

- Online Faxing 300 (300 pages per month)
- Online Faxing 500 (500 pages per month)
- Online Faxing 1,000 (1,000 pages per month)

Experience the Deltacom difference and gain a true partner every step of the way. Enjoy:

- Online Faxing – three packages offer just the right choice for your business, complementing your EarthLink Business integrated network access
- Local sales executives, technical consultants and account managers dedicated to your satisfaction
- Web-based customer account management portal
- One vendor, one invoice, one call



From soliciting continuous feedback to implementing customer-centric support and solutions, our Customer Experience is the central factor in our success.

About EarthLink Business

EarthLink Business is one of the nation's largest business-to-business providers of IP services, integrated communications and equipment solutions. We provide cost-effective, reliable services to organizations of all sizes, with specialized solutions for many industries including retail, healthcare, financial institutions and state governments. Our robust facilities-based network in the Southeast is coupled with a nationwide MPLS network. The combination enables us to connect virtually any location in the U.S. using a blend of access technologies to improve efficiency and performance for your organization.

- Integrated voice and data
- Nationwide IP networks
- Equipment and systems
- Nationwide MPLS access
- Internet services
- Mobile voice and data
- Conferencing, web hosting and online faxing
- Self-service account management portal

Online Faxing Case Study

A real estate firm serves commercial, residential and property management segments in three offices across a major metro area. Each office refers clients to each other when they need to take advantage of a particular expertise in another branch. As with many professional firms, management found it financially beneficial to have staff focused in complementary areas.

The biggest issue facing the firm was keeping agents mobile to serve clients, while consolidating the back office



to ensure that leads between the disciplines, contracts and other documents were not lost. When their Deltacom Account Executive dropped by to add toll free services to their existing account, he suggested adding Online Faxing. The agents remained mobile, improved back office efficiencies, and enjoyed the increased traceability of documents with

Online Faxing. When they needed to view, share or trace paperwork, they accessed their email and, when necessary, forwarded documents to their colleagues.

Online Faxing Features

- No software client needed for installation
- Receive and send faxes from your desktop without a fax line or fax machine, eliminating paper pile-ups and jams
- Receive immediate email notification as faxes are received or sent, with easy fax retrieval via email or by logging into the portal via any web browser
- Ensure privacy for sensitive documents when sent to your private fax number
- Fax overflow – eliminate inbound fax busy signals when you call forward to your toll free Online Faxing number
- Fax to smartphone – save valuable time by immediately reviewing your fax documents anywhere
- Electronic archive – save your faxes as electronic files for up to 30 days on our portal or save them your PC
- Broadcast fax – send the same fax to 20 recipients simultaneously
- Assign up to 6 users to receive each fax via email

Your Customer Experience

The EarthLink Business customer experience is a significant differentiator because we provide superior account management and proactive, personal service to every valued customer. From soliciting continuous feedback to implementing customer-centric support and solutions, our Customer Experience is the central factor in our success.

Count on your team of account professionals and sales engineers to design solutions that meet your business needs. From installation to technical support, you can always reach a live member of our service staff or access your account online via your account management portal.

CALL TODAY TO EXPLORE AN EARTHLINK BUSINESS ONLINE FAXING SOLUTION!

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