



Investor Contact:
Richard E. Fish
Chief Financial Officer, Deltacom
256-382-3827
richard.fish@deltacom.com

Media Contact:
Lisa Powell
Director Corporate Communications, Deltacom
256-382-5976
lisa.powell@deltacom.com

FOR IMMEDIATE RELEASE

Deltacom Launches Next Generation of Account Management Portal to Enhance Customer Experience

Deltacom Customers Now Enjoy Real-time Online Management for Toll-free and Direct Inward Dial Services

Huntsville, Ala., May 24, 2010 – ITC^DeltaCom, Inc. (OTC: ITCD.OB), a leading provider of integrated communications services to customers in the southeastern United States, today announced the enhancement of Deltaview, the Company’s account management portal, to better serve its business customers across the southeast. Deltacom customers are now able to manage Toll-free and Direct Inward Dial (DID) services real-time via Deltaview, enabling them to flexibly direct inbound call traffic, as their unique business models require.

Deltaview is a comprehensive web-based account management tool enabling customers to electronically interface with Deltacom. The portal complements Deltacom’s live service support, delivering simple, streamlined processes that improve efficiencies for Deltacom customers who prefer to manage and monitor their communications services online. Deltaview allows users to monitor order status and service usage, manage toll-free, DID and voice line features, create and track service tickets, access and pay invoices, and access a number of reporting and service support options through a single account management system.

“Deltaview combines a number of order processing and service management capabilities into a single, easy to use, self-service tool, that helps our customers streamline their businesses,” said Tom Fabbriatore, Deltacom’s Chief Information Officer. “From business implementations of integrated access service to enterprise deployments of enhanced contact centers, the portal helps our customers efficiently manage their Deltacom solutions with online visibility and real-time service management.”

Deltaview is available to Deltacom’s business and enterprise customers and is also available for use by its agent channel.

ABOUT ITC^DELTACOM, INC.

ITC^DeltaCom, Inc., headquartered in Huntsville, Alabama, provides, through its operating subsidiaries, integrated telecommunications and technology services to businesses and other communications providers in the southeastern United States. ITC^DeltaCom has a fiber optic network spanning approximately 12,362 route miles, and offers a comprehensive suite of voice and data communications services, including local, long distance, broadband data, Internet connectivity, wireless voice and data services, and customer premises equipment. ITC^DeltaCom is one of the largest competitive telecommunications providers in its primary eight-state region. For more information, visit ITC^DeltaCom’s web site at www.deltacom.com.

###